

ONIX for Books release 3.1 revision 2

This document describes the additions to ONIX 3.1 revision 2 (*ie* ONIX 3.1.2). This revision meets the need to comply with the General Product Safety Regulations (GPSR) of the European Union, which come into force at the end of 2024 and which mandate specific contact details – including postal addresses – for consumer queries relating to physical product safety, product liability, defects in the product *etc.* The requirements apply to both over-the-counter sales within the EU and to all online sales to EU customers, even for products like ‘books’ that are generally considered ‘safe’.

In general, ONIX does not carry postal addresses (*eg* in <Sender>, in <Publisher>) as they are not usually required. Under GPSR, an explicit postal address of an entity in the EU must be available to the consumer, and since there are existing composites that may carry other contact details for safety issues, in 3.1.2 these composites are extended with Street address, Location name (*ie* city or town), Postal code (Zip code) and Region and Country code fields ¹. This is the preferred method of communicating postal addresses and other contact details.

The additions apply to <ProductContact> in Blocks 4 and 6, and <SupplyContact> in Block 6.

Care should be taken to ensure that the Product contact name or Supply contact name (and possibly the Contact name), Street address, Location name, Postal code, any region, and country can be assembled into a complete postal address (without repetition of any part of the address). The Contact name and e-mail address may relate to a person, as with the fictional example below, or to a department (*eg* ‘dipartimento di sicurezza’).

```
<ProductContact>
  <ProductContactRole>10</ProductContactRole>
  <ProductContactName>Mondadori Libri SPA</ProductContactName>
  <ContactName>Giacinta Zampa</ContactName>
  <EmailAddress>g.zampa@mondadorilibri.it</EmailAddress>
  <StreetAddress>Via Mondadori 1</StreetAddress>
  <LocationName>Segrate</LocationName>
  <PostalCode>MI 20090</PostalCode>
  <CountryCode>IT</CountryCode>
</ProductContact>
```

This minor extension to the ONIX *Specification* and schema forms ONIX 3.1.2.

Graham Bell / Chris Saynor
EDItEUR
28th October 2024

¹ The XSD schema for this makes Location name and Country code mandatory if Street address is provided, and Postal code and Region code are optional. Region code can be included if a region, state or province is required and not already encoded within the postal code.